



MASTER TERMS & CONDITIONS

Terms Version: August, 2026

54 State St STE 804, Albany, New York 12207-2524
+1 (304) 878-7877 • +1 (571) 484-3683 • support@onemoreholiday.com

How These Terms Work

Master Terms & Conditions

- These Master Terms & Conditions govern bookings, quotations, invoices, payment requests, travel packages, travel services, website use, and related services provided by One More Holiday LLC (OMH).
- Acceptance occurs through website use, quotation request, invoice approval, payment, payment authorization, signed authorization, written approval, or an instruction to proceed.
- These Terms operate together with the applicable invoice, booking summary, itinerary, quotation, payment request, payment authorization, and written confirmation.
- Supplier-specific rules may apply in addition to these Terms.

1. Company Information

One More Holiday LLC • Master Terms & Conditions

- One More Holiday LLC is a travel agency registered in Albany, New York.
- Legal Name: One More Holiday LLC
- Registered Address: 54 State St STE 804, Albany, New York 12207-2524
- Support Email: support@onemoreholiday.com
- Phone: +1 (304) 878-7877 | WhatsApp: +1 (571) 484-3683

2. Definitions

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- Customer / you / your: the person requesting a quote, approving a booking, making payment, authorizing payment, using OMH services, or accepting these Terms.
- Traveler / passenger / guest: any person listed on a booking, invoice, itinerary, ticket, hotel voucher, visa application, transfer, tour, or package.
- Lead traveler: the primary contact or main traveler for the booking.
- Payer / cardholder: the person, business, or organization making or authorizing payment.
- Supplier: independent third-party providers such as airlines, hotels, visa processors, transportation providers, tour operators, guides, Ziyarah providers, consolidators, wholesalers, bed banks, payment processors, government authorities, airports, immigration authorities, and other service providers.
- Booking summary: the invoice, quotation, itinerary, confirmation, or written document listing the services included.

3. Scope of Services

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These Terms apply to all services arranged by OMH, including

- Full Umrah packages
- Holiday packages
- Flight-only and hotel-only bookings
- Visa-only services
- Transfers
- Ziyarah, tours, and guide services
- Group Umrah packages
- Future Hajj packages
- Activities
- Customized travel packages
- Other travel-related services

4. OMH's Role as Travel Agent, Intermediary, and Arranger

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- OMH acts as a travel agent, intermediary, and arranger through independent third-party suppliers.
- OMH does not own, operate, manage, inspect, supervise, or control aircraft, airlines, hotels, vehicles, guides, visa authorities, airports, government agencies, payment processors, consolidators, wholesalers, or other suppliers.
- Actual performance is the responsibility of the relevant supplier, operator, authority, or service provider.
- Supplier rules may apply in addition to OMH Terms, including fare, cancellation, refund, amendment, schedule, baggage, check-in, visa, hotel, and transport rules.
- OMH will use commercially reasonable efforts to assist, but does not guarantee a supplier refund, credit, waiver, compensation, upgrade, alternative, or exception.

5. Booking Authority and Responsibility for Travelers

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- The person approving a booking confirms they are authorized to act for all listed travelers.
- Customers must verify names exactly as on passports; dates, airports, routes, layovers and return details; hotel, room and meal details; visa eligibility; inclusions; and payment terms.
- Errors, omissions, wrong traveler details, dates, routes, rooms, or documents must be reported before services are submitted, issued, confirmed, or booked.
- After submission/issuance/confirmation, corrections may be impossible and may create fare differences, supplier fees, reissue/amendment charges, cancellation penalties, or loss of payment.

6. Customer Acceptance and Written Confirmation

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- A booking may be accepted by signing an invoice, signing a payment authorization, replying by email or WhatsApp, making payment, authorizing payment, or instructing OMH to proceed.
- Clear written approval such as “confirmed,” “agreed,” “approved,” “okay,” “yes,” “proceed,” or “go ahead” may constitute confirmation after the booking materials have been provided.
- Confirmation sent only to an OMH agent or representative remains valid where it came through a channel reasonably associated with the booking.
- OMH may internally forward, store, archive, and rely on such confirmation for booking, payment, recordkeeping, supplier, chargeback, and dispute-resolution purposes.

7. Quotes, Availability, and Booking Confirmation

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- Prices, fares, rates, taxes, fees, and availability can change until confirmed by the relevant supplier and, where applicable, ticketed, vouchered, issued, or finalized.
- Payment alone does not guarantee that the quoted fare, hotel, room, visa, transfer, tour, or package component remains available.
- OMH will use commercially reasonable efforts to secure arrangements after payment.
- A booking is confirmed when OMH provides written confirmation and, where applicable, ticket numbers, hotel vouchers, supplier confirmation numbers, visa confirmation, transfer/tour confirmation, or final documents.
- If availability or pricing changes, OMH may offer alternatives; additional costs require customer approval.

8. Booking Summary, Included Services, and Excluded Services

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- Only services expressly listed as included on the invoice, booking summary, itinerary, quotation, or confirmation are included.
- Unless specifically listed, exclusions can include airline baggage/ancillaries, hotel taxes and property fees, early check-in/late check-out, upgrades and special requests, meals and personal expenses, insurance and medical expenses, visa/immigration penalties, transfers/tours/Ziyarah, and costs caused by missed flights, no-show, immigration refusal, or independently booked arrangements.
- Mandatory charges known before booking will be disclosed where required by law; charges imposed directly by a hotel, supplier, government, or local authority remain payable to that provider unless OMH collects them.

9. Non-Refundable Package Policy

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- Unless expressly stated otherwise in writing, packages, deposits, partial payments, and full payments are non-refundable once OMH has started the booking process, submitted supplier requests, issued tickets, reserved hotels, submitted visas, confirmed transfers, arranged tours, or committed supplier funds.
- Exceptions must be clearly stated in writing before payment or before OMH proceeds.
- A package may contain multiple components with different refundability rules; a refundable component does not make other components refundable.
- Nothing limits a refund right required by applicable law.

10. Payments and Deadlines

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- Unless a written payment plan is agreed, complete payment is required the same day or by the deadline stated on the invoice, quotation, payment request, or written OMH communication.
- Late or missed payment may cause cancellation, loss of fare/rate/room/seat/visa slot, price increases, supplier penalties, forfeiture of non-refundable amounts, and delays or loss of time-sensitive options.
- Customers are responsible for fare differences, tax differences, supplier penalties, refund loss, reissue/amendment costs, or other consequences caused by delayed payment, including bank, wire, Zelle, card, holiday, or third-party processing delays.
- Payments must use official OMH payment instructions. OMH is not responsible for payments sent to incorrect, altered, unauthorized, or impersonating accounts.

11. Payment Methods

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- OMH may accept Zelle, ACH, wire transfer, cash deposit, PayPal, credit card, approved payment links, or another method expressly approved in writing.
- Payment instructions may vary by booking. Funds are treated as received only when actually available to OMH or confirmed successful by the payment processor.

12. Credit Card Payments, Processing Surcharge, and Authorization

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- Credit-card payments may include a processing surcharge where permitted by law and card-network rules; the surcharge will be disclosed before payment.
- Debit and prepaid cards will not be surcharged where prohibited.
- Any credit-card surcharge will not exceed the permitted cost of acceptance or applicable network cap and will be separately identified where required.
- OMH may require signed authorization, cardholder confirmation, billing details, transaction confirmation, and/or identity verification.
- Payment records may be retained for booking, accounting, legal, compliance, chargeback, and dispute-resolution purposes.

13. Third-Party Payers and Cardholders

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- A non-traveler payer confirms authorization to pay for the booking and understands the payment remains subject to the invoice, supplier rules, cancellation/refund terms, OMH Terms, and applicable law.
- Refund, credit, cancellation, amendment, or chargeback requests may require authorization from the lead traveler, payer, cardholder, or other authorized person.
- Third-party payment does not create separate refund rights.

14. Payment Plans

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- Payment plans exist only when OMH agrees in writing.
- A payment-plan request does not reserve fares, hotels, rooms, visas, transfers, tours, or package availability unless OMH confirms it in writing.
- Payment plans do not guarantee fixed pricing unless expressly confirmed.
- Supplier deadlines may require earlier payment; failure to comply may cause cancellation, price changes, loss of availability, penalties, refund loss, reissue costs, amendment costs, or forfeiture of non-refundable amounts.

15. Immediate Booking Authorization

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- Travel services are time-sensitive and may involve same-day ticketing, limited fares/rooms, visa submissions, transfer/tour arrangements, supplier deadlines, and immediate commitments.
- By signing, approving, paying, authorizing payment, or instructing OMH to proceed, the customer authorizes OMH to begin arranging, booking, ticketing, reserving, submitting, confirming, and/or committing funds immediately.
- Once work begins or funds are committed, components may become non-refundable, non-changeable, restricted, issued, submitted, confirmed, or subject to supplier penalties.

16. Amendments and Changes

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- All change requests must be submitted in writing.
- Changes are subject to supplier availability, fare rules, hotel policies, visa rules, transfer/tour rules, penalties, administrative fees, fare/rate differences, and applicable law.
- Changes after ticketing, hotel confirmation, visa submission, transfer/tour confirmation, or supplier commitment may be restricted, unavailable, or non-refundable.
- OMH is not responsible for losses caused by customer-requested changes, delayed responses, incorrect information, failure to approve charges, or supplier refusal.

17. Cancellations

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- All cancellation requests must be submitted in writing.
- Unless expressly stated otherwise, packages are non-refundable once OMH has started work or committed to suppliers.
- If a supplier allows a refund, credit, waiver, or partial refund, OMH will process the eligible amount after supplier penalties, non-refundable components, used/partially used services, OMH fees, payment-processing deductions, and applicable law.
- No refund is due for unused services caused by late arrival, missed flight, no-show, early departure, illness, denied boarding, immigration refusal, traveler choice, missing documents, personal/legal restrictions, or circumstances outside OMH's reasonable control, unless law or the supplier requires otherwise.

18. OMH Administrative and Service Fees

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- OMH may charge administrative, service, refund-processing, cancellation-processing, amendment, reissue-handling, documentation, or other service-related fees.
- Fees are non-refundable to the extent permitted by law once OMH has started work, provided consultation, prepared quotations, arranged services, processed payments, handled supplier communication, issued documents, assisted with changes, or performed booking services.
- Final refunds may include supplier penalties, non-refundable supplier amounts, used services, OMH fees, administrative fees, and payment-processing deductions, subject to applicable law.

19. Refund Processing

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- Where a refund is permitted, OMH will submit the request to the applicable supplier, consolidator, airline, hotel, visa provider, transport provider, tour operator, payment processor, or other relevant party.
- Timing depends on the supplier, processor, bank, card network, consolidator, airline, hotel, visa provider, and applicable law.
- OMH cannot guarantee supplier refund timelines.
- Refunds generally return to the original payment method unless otherwise agreed or required by law.
- Permitted deductions may include disclosed administrative/service/processing fees, supplier penalties, payment-processing deductions, and other non-refundable amounts.

20. Flights, Airlines, and Schedule Changes

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- Airlines control schedules, routes, aircraft, operating carriers, seats, baggage policies, check-in, boarding, delays, cancellations, airport operations, and rebooking.
- OMH is not responsible for airline delays, cancellations, schedule changes, missed connections, denied boarding, baggage issues, aircraft/airport changes, operating-carrier changes, or airline operational decisions.
- Travelers should reconfirm flights directly with the airline at least 72 hours before departure and again on the day of travel.
- Recommended arrival: at least 3 hours before international flights and 2 hours before domestic flights, unless the airline/airport requires earlier arrival.
- Separate PNRs/tickets or self-transfers are separate arrangements; OMH does not guarantee baggage through-check, connection protection, immigration clearance time, rebooking protection, or protection against missed onward travel.

21. Baggage, Seats, and Airline Ancillary Services

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- Baggage allowance, checked-bag fees, carry-on rules, excess baggage, seat selection, priority boarding, meals, special assistance, and other ancillaries are controlled by the airline and can vary by fare, route, carrier, codeshare, cabin, ticket, and PNR.
- Travelers should check all PNRs and e-tickets once shared for discrepancies including baggage, passenger names/titles, flight numbers, routing, airports, transit time, and connection validity.
- Unless expressly included, baggage, seat selection, and airline ancillaries are not included.
- With multiple airlines, codeshares, separate tickets, PNRs, or independently booked segments, baggage may not be checked through and additional charges may apply.
- OMH is not responsible for airline baggage or ancillary disputes unless expressly confirmed as included.

22. Independently Booked Travel Arrangements

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- OMH is responsible only for services expressly listed as included.
- Independent flights, hotels, transfers, visas, tours, insurance, or other arrangements are outside OMH responsibility.
- Disruption to independently booked travel does not make OMH-arranged services refundable; each component remains subject to its own supplier rules.

23. Hotels and Property Standards

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- Hotels/resorts/apartments control room allocation, bedding, room size, views, floors, amenities, cleanliness, maintenance, shuttles, meals, check-in, deposits, accessibility, and property standards.
- OMH arranges accommodation from supplier information and does not own, operate, manage, inspect, or control properties.
- Star ratings, photos, descriptions, distance estimates, Haram proximity, shuttle details, renovations, and amenities may vary.
- Travelers must promptly report issues to hotel management and OMH while at the property and allow reasonable opportunity to resolve them.
- OMH assists commercially reasonably but does not guarantee hotel quality, condition, amenities, views, shuttle operations, staff behavior, changes, refunds, or compensation.

24. Suitability, Special Requests, and Fitness for Particular Purpose

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- OMH arranges services based on customer information and expressly listed services.
- Unless expressly confirmed, OMH does not guarantee personal preferences, religious preferences, medical/mobility/accessibility needs, family requirements, room-sharing preferences, views, proximity, or other particular purposes.
- Essential requirements must be disclosed before booking. OMH may request them from suppliers, but acceptance and fulfillment are not guaranteed unless confirmed in writing by the supplier and OMH.
- Special requests such as bedding, adjoining rooms, high floors, dietary needs, wheelchair/mobility assistance, religious preferences, or medical needs are not guaranteed unless confirmed in writing.

25. Transfers, Tours, Guides, Ziyarah, and Third-Party Destination Services

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- Transfers, tours, Ziyarah, guide services, airport assistance, local transport, and destination services are provided by independent suppliers.
- OMH does not own/control vehicles, drivers, guides, schedules, routes, traffic, crowd-control procedures, or local operational decisions.
- Pickup times, routes, vehicle types, guide availability, and tour sequences may change because of traffic, weather, regulations, religious crowd control, supplier operations, road closures, security restrictions, or other external circumstances.
- Issues should be reported promptly during travel to OMH and/or the supplier.

26. Passports, Visas, Immigration, and Travel Documents

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- Each traveler is solely responsible for valid passports, visas, transit visas, vaccination/health documents, immigration documents, parental-consent/custody documents, and other required travel documents.
- Unless advised otherwise for a specific itinerary, passports should generally be valid at least six months after intended return.
- Visa issuance does not guarantee airline boarding, transit approval, immigration clearance, or entry; final decisions belong to airlines, airports, immigration, border, government, and destination authorities.
- OMH is not responsible for denied boarding/entry, deportation, detention, missed services, or additional costs caused by invalid, expired, incomplete, inaccurate, delayed, or missing documents.
- Visa fees/service fees are generally non-refundable once submitted or processed unless stated otherwise or required by law.

27. Traveler Eligibility, Personal Circumstances, and Legal Restrictions

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- Travelers must confirm they are legally and practically able to travel before booking.
- OMH is not responsible for cancellation, denied boarding/entry, missed travel, unused services, or additional costs caused by court orders, custody/guardianship restrictions, family/legal disputes, criminal matters, immigration history, unpaid fines, health restrictions, employment/school restrictions, lack of consent, or other personal/legal issues.
- Such issues leave flights, hotels, visas, transfers, tours, and package components subject to supplier rules, refundability terms, OMH Terms, and applicable law.

28. Minors and Child Travelers

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- Parents/legal guardians are responsible for minors and all required passports, visas, parental-consent letters, custody documents, airline approvals, and immigration documents.
- Minors traveling without both parents, with one parent, with relatives, or separately may face additional airline, immigration, transit, or destination requirements.
- Unaccompanied-minor or child-only travel must be approved by the relevant airline/supplier; OMH does not guarantee boarding where rules prevent travel.
- Child accommodation, bedding, breakfast, and occupancy rules vary; children are not automatically entitled to free accommodation, breakfast, extra beds, or special rooms unless confirmed.

29. Umrah, Saudi Arabia, Nusuk, Rawdah, and Religious Travel

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- Saudi regulations, visa rules, Nusuk requirements, Rawdah appointments, transport rules, hotel access, group movement, crowd-control procedures, and religious-site access may change.
- OMH is not responsible for changes made by Saudi authorities, Nusuk, airlines, hotels, transport providers, religious-site authorities, immigration officials, or other suppliers.
- Travelers must comply with Saudi laws, visa/Nusuk requirements, airline instructions, hotel rules, transport schedules, and local regulations.
- Hijri dates, religious-event dates, crowd-control arrangements, and supplier schedules may change.
- Unless expressly included, Rawdah appointments, special permits, private guides/transfers, special wheelchair support, group leader support, and religious-site access are not guaranteed.

30. Hajj Packages and Future Hajj Arrangements

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- Hajj services, allocations, permits, Maktab arrangements, accommodation categories, transport plans, religious-site access, Saudi regulations, and eligibility rules are controlled by Saudi authorities, Hajj operators, suppliers, and government systems.
- Any Hajj package, quotation, or pre-registration is subject to official rules, quota availability, supplier confirmation, Saudi approval, document eligibility, payment deadlines, and law.
- OMH does not guarantee Hajj approval, permits, allocation, exact accommodation, rooming, transport schedule, camp location, religious-site access, or government approval unless expressly confirmed by the relevant authority/supplier and OMH.

31. Group Bookings

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- Group bookings may involve group fares, hotel allocations, shared transfers/guides, rooming, minimum passenger counts, deposits, balance deadlines, and supplier cancellation rules.
- Changes in passenger count, rooming list, names, dates, or payment status can affect price, room allocation, transfers, group fares, guides, and availability.
- Group deposits and confirmed arrangements may be non-refundable after OMH begins work, submits requests, secures allocations, reserves services, issues tickets, confirms rooms, or commits supplier funds.
- The group leader/approver confirms authority to communicate with OMH and accept terms unless OMH is informed otherwise in writing.

32. Travel Insurance

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- Travel insurance is strongly recommended.
- Unless expressly listed, insurance is not included.
- Travelers should obtain suitable coverage for cancellation, medical emergencies, evacuation, missed connections, baggage, disruption, interruption, death, supplier failure, and other foreseeable risks.
- Declining insurance may limit recovery for cancellation, illness, emergency, delay, interruption, denied boarding, supplier failure, or other unexpected events.

33. Health, Fitness, Medical Needs, and Special Assistance

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- Travelers are responsible for determining whether they are physically, medically, and legally able to undertake the selected travel.
- Some travel services involve physical exertion, crowds, heat, stairs, long distances, waiting, and conditions unsuitable for some travelers.
- Medical, pregnancy-related, mobility, disability, dietary, or special-assistance requirements should be disclosed in writing before booking.
- OMH may request supplier assistance but cannot guarantee it unless confirmed in writing.
- OMH does not provide medical care, nursing, mobility support, personal care, lifting, feeding, supervision, or personal escort unless expressly included.

34. Behavior, Damage, and Traveler Conduct

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- Travelers are responsible for their conduct and must comply with airline, hotel, transport, tour, visa, government, religious-site, and local rules.
- Travelers causing damage, disturbance, risk, harassment, unlawful conduct, supplier refusal, or removal from service are responsible for resulting costs, losses, penalties, damages, legal fees, supplier charges, and additional arrangements.
- OMH is not responsible when a supplier, hotel, airline, transport provider, guide, authority, or government official refuses service because of traveler conduct or non-compliance.

35. Force Majeure and Events Outside OMH's Control

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- OMH is not liable for delay, cancellation, loss, disruption, additional cost, or failure caused by circumstances outside reasonable control.
- Examples include war, terrorism, civil unrest, political instability, security events; natural disasters and severe weather; epidemics/pandemics/quarantine; airline/airport disruption; visa/border restrictions; supplier insolvency/failure/overbooking; technical/payment/banking/system failures; and changes in law, tax, regulation, religious travel, Nusuk, Hajj, or Hijri-calendar rules.
- Refunds, credits, rebooking, or alternatives depend on supplier rules, applicable law, and booking status.

36. Complaints and Issue Reporting

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- Travel issues must be reported promptly during travel to the relevant supplier and OMH.
- Hotel issues should first be reported to hotel management and the hotel should receive reasonable opportunity to resolve them.
- Transfer/tour/guide/local-service issues should be reported as soon as reasonably possible.
- Failure to report promptly may limit OMH's ability to investigate, assist, obtain records, request compensation, or pursue supplier remedies.
- Post-travel complaints should include evidence such as photos, videos, receipts, written responses, airline notices, supplier communications, staff names, and dates/times.

37. Chargebacks and Payment Disputes

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- Before initiating a chargeback, payment dispute, PayPal claim, Stripe dispute, or card claim, the customer agrees to contact OMH in writing and provide a reasonable opportunity to investigate/respond.
- A dispute does not automatically cancel issued tickets, hotel reservations, visa submissions, transfers, tours, supplier commitments, or services already provided.
- OMH may provide invoices, booking summaries, authorizations, payment records, customer communications, supplier confirmations, tickets, vouchers, visa records, service records, and Terms to relevant processors, banks, suppliers, courts, or other parties.
- Nothing waives a non-waivable legal right.

38. Documents, Data, Records, and Communications

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- Customers authorize OMH to collect, use, transmit, and store information reasonably necessary to arrange travel, including names, passport details, visa documents, contacts, payment records, preferences, booking communications, supplier confirmations, and related documents.
- Necessary information may be shared with airlines, hotels, visa processors, transport providers, tour operators, guides, consolidators, payment processors, government/immigration authorities, insurers, advisors, and other necessary parties.
- OMH may retain booking, invoice, authorization, payment, WhatsApp, email, passport/visa, supplier, complaint, and dispute records as reasonably necessary for booking, accounting, tax, legal, compliance, fraud-prevention, chargeback, audit, and recordkeeping purposes.

38. Documents, Data, Records, and Communications — continued

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- Customers should not send unnecessary sensitive information unless requested for a legitimate booking or verification purpose.

39. Website Use

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- Customers may use the OMH website for personal, non-commercial travel inquiry and booking purposes.
- Website content, packages, photographs, prices, itineraries, hotel information, promotions, logos, and written content are informational and may change without notice.
- Website examples and starting prices are subject to availability, supplier confirmation, seasonality, currency, tax, and operational changes.
- Booking-specific written confirmations control over general website content. OMH does not guarantee website information is always complete, current, accurate, or error-free.

40. Intellectual Property

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- OMH website content, branding, logos, designs, text, package descriptions, graphics, layouts, and materials are owned by or licensed to OMH unless otherwise stated.
- Customers may not copy, reproduce, distribute, scrape, mirror, frame, modify, or use OMH content commercially without prior written permission.

41. Limitation of Liability

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- To the maximum extent permitted by law, OMH is not responsible for injury, death, illness, loss, delay, cancellation, denied boarding/entry, accident, property damage, emotional distress, inconvenience, missed events, lost income, additional expenses, overbooking, schedule changes, supplier acts/omissions, supplier insolvency, or external service failures.
- To the maximum extent permitted by law, OMH liability for a booking claim is limited to the amount paid to OMH for the specific affected service giving rise to the claim.
- OMH is not liable for indirect, incidental, consequential, special, punitive, or economic losses, including independently booked services, missed events, lost income, emotional distress, reputational harm, chargeback costs, replacement travel, or expenses incurred without prior written approval.

41. Limitation of Liability — continued

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- Nothing excludes or limits liability that cannot legally be excluded or limited.

42. Changes to These Terms

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- OMH may update these Terms from time to time.
- For confirmed bookings, the version accepted at booking generally applies unless OMH and customer agree otherwise in writing or a change is required by law.
- Updated Terms may apply to future quotations, bookings, payments, website use, or services.
- No agent, consultant, sales representative, WhatsApp message, phone call, advertisement, social media post, or verbal statement may change these Terms unless confirmed in writing by authorized OMH management.

43. New York Travel Agreement Cancellation Notice and Immediate Booking Authorization

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- Where applicable under New York law, the customer may have a right to cancel within three business days after receiving the required written disclosure.
- Travel is time-sensitive. By signing, approving, paying, authorizing payment, or instructing OMH to proceed, the customer authorizes immediate arranging, booking, ticketing, reserving, submitting, confirming, and/or supplier commitments, including before a cancellation period may expire.
- Once work begins or supplier funds are committed, components may become non-refundable, non-changeable, restricted, issued, submitted, confirmed, or subject to supplier penalties.
- This notice does not guarantee a refund for components already issued, ticketed, submitted, confirmed, used, partially used, or committed, except where required by law.

43. New York Travel Agreement Cancellation Notice and Immediate Booking Authorization — continued

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- Cancellation notice: One More Holiday LLC, 54 State St STE 804, Albany, New York 12207-2524; support@onemoreholiday.com. Written notice should clearly state: “I hereby cancel this transaction.” Include Purchaser Name, Signature, and Date.

44. State-Specific Consumer Rights and Seller-of-Travel Requirements

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- Customers may have federal, state, or local rights that cannot be waived by these Terms.
- Where state-specific seller-of-travel registration, disclosure, trust-account, bond, notice, or cancellation requirements apply, OMH will comply with applicable non-waivable legal requirements.
- OMH may decline, delay, restrict, or modify bookings when necessary to comply with travel-seller, consumer-protection, payment, fraud-prevention, or regulatory requirements.
- Nothing limits a consumer right, refund right, venue right, cancellation right, or legal protection that cannot legally be waived.

45. Governing Law and Jurisdiction

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- These Terms and related bookings, invoices, payments, packages, and travel services are governed by New York law, without regard to conflict-of-law principles.
- To the extent permitted by law, disputes relating to these Terms or services are subject to state or federal courts located in Albany County, New York.
- Nothing limits a consumer right, venue right, refund right, cancellation right, or legal protection that cannot legally be waived.

46. Severability

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- If any part of these Terms is found invalid, unlawful, or unenforceable, it will be modified or severed to the minimum extent necessary, and the remaining provisions remain in effect.

47. Entire Agreement

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- These Terms, together with the invoice, booking summary, itinerary, written quotation, payment request, written confirmation, and signed authorization form, form the agreement for the relevant booking.
- These Terms supersede prior general statements, advertisements, website examples, verbal discussions, or informal communications, except where OMH has expressly confirmed a different term in writing through authorized management.

48. Contact

[One More Holiday LLC](#) • [Master Terms & Conditions](#)

- One More Holiday LLC
- 54 State St STE 804, Albany, New York 12207-2524
- Email: support@onemoreholiday.com
- Phone: +1 (304) 878-7877
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